

6 Customer Service

Questions

Question forms; *yes/no* questions and short answers; *wh-* questions; tag questions

A. Context listening

(1) You are going to hear a woman complaining at the customer service desk.

Before you listen, look at the pictures and answer these questions.

1. What was the woman's problem? _____
2. Was her problem solved? _____



You can see the whole lesson from your teacher, please ask them to send it to you before the class.

テキスト全文はレッスン受講時に担当講師よりお受け取りください。