

That's No Excuse!

Instruction: Look at these situations and act out conversations. Apologize and then give an excuse, admit a mistake, or make an offer or promise.

Useful Expressions

I'm sorry. / I didn't realize. / I forgot.

You're right. / I was wrong.

I'll... right away.

I'll make sure to... / I promise I'll...

Person A: You're the customer.
Person B: You're the hairstylist.



Person A: You own the puppy.
Person B: You own the backpack



You can see the whole lesson from your teacher, please ask them to send it to you before the class.

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