

That's No Excuse!

Instruction: Look at these situations and act out conversations. Apologize and then give an excuse, admit a mistake, or make an offer or promise.

Useful Expressions

*I'm sorry. / I didn't realize. / I forgot.
You're right. / I was wrong.
I'll... right away.
I'll make sure to... / I promise I'll...*

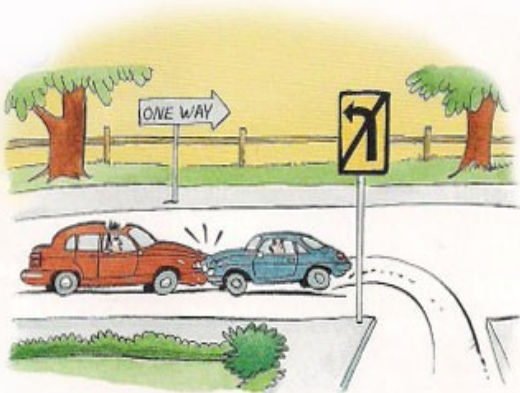
Person A: You're the customer.
Person B: You're the hairstylist.



Person A: You own the puppy.
Person B: You own the backpack



Person A: You're driving the red car.
Person B: You're driving the blue car.



Person A: You're the customer.
Person B: You're the cashier.



Source: Interchange 2