

Beginner Lesson

Tim's Day

Tim works for a company in Sacramento, California. He's a customer service representative. He gets up at six o'clock **each workday**. He drives to work and begins his job at eight o'clock. He speaks to people on the telephone to help them with their banking problems. People telephone the bank to ask questions about their **accounts**. He doesn't give information about accounts until people answer a few questions. Tim asks callers their birth date, the last four **digits** of their social **security number** and their address. If a person gives incorrect information, Tim asks him to call back with the correct information. Tim is polite and friendly with everyone. He has lunch in a park next to his office. He returns home at five o'clock in the evening. After work, he goes to the gym to work out. He has dinner at seven o'clock. Tim likes watching TV after dinner. He goes to bed at eleven o'clock at night.

Vocabulary:

customer service representative
each workday
accounts
digits
security number

You can see the whole lesson from your teacher, please ask them to send it to you before the class.

テキスト全文はレッスン受講時に担当講師よりお受け取りください。